We need your feedback!

The Joint Service for Disabled Children is undertaking a review of the allocation process for short breaks, and we need your help!

The aim of the review is to look at the panel, the paperwork and referrals and make sure our process for allocating short breaks is fair and efficient and meets the assessed needs of children and young people. As parents and carers, it is vital your views are heard and considered so that any outcomes are shaped to the needs of you and those you care for.

There are three ways you can get involved and provide your feedback!

1. **Fill out our survey** – We are running an anonymous survey to find out what you think about the current process and give you an opportunity to outline what you think works well, what needs improvement and share any suggestions you might have.

You can access the survey via the link below or scan the QR by opening the camera on your smart phone and hovering over the code:

https://forms.office.com/e/WCFg1Bz2W1

2. **Participate in one of our focus groups** – We are running an online focus group on the 14th November 10am – 11am to hear feedback and discuss the current process, allowing us to explore the issues in more detail. This is the best way to give detailed feedback and help the ensure the outcomes are shaped to your needs as a parent and carer.

If you would be interested in participating in a focus group, please contact the project lead charles.lawrence@enfield.gov.uk.

3. **Contact us directly with your feedback** – If you have any feedback, you are welcome to share this with us directly by contacting the project lead at charles.lawrence@enfield.gov.uk.

We would love to hear from you.

If you have any questions about the review, please email the project lead at charles.lawrence@enfield.gov.uk.

www.enfield.gov.uk

